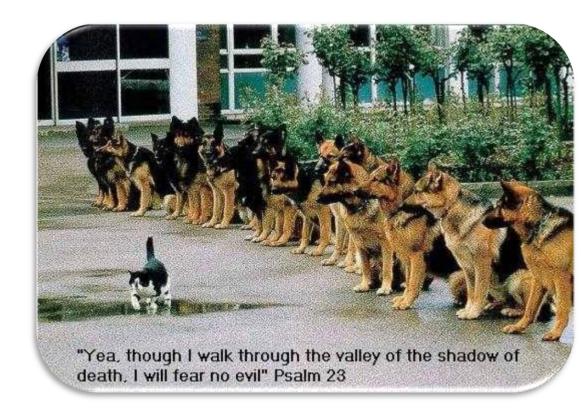
# Technology Risk Assessment Update



Karl Heckart / Stewart Bruner
Commission on Technology
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Why?

STUFF HAPPENS



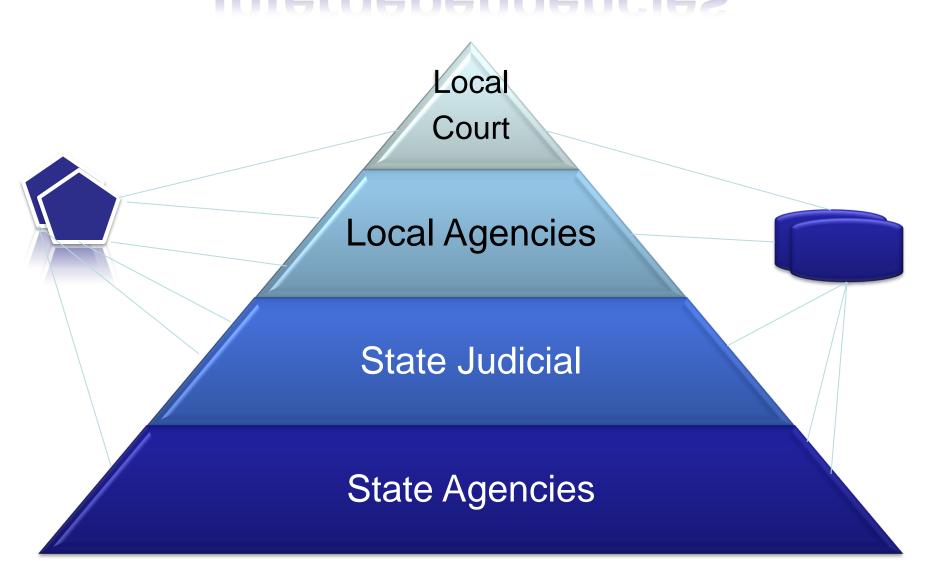


Can You?

# YOU HAVE BEEN ASSIMILATED



# Interdependencies



#### **Assessment Overview**

Identify required business processes

- -- by statute
- -- by rule
- -- within time periods
- -- by priority
- -- from COOP
- -- brainstorm

Associate with supporting IT systems

Link to who supports

- -- local court
- -- city/county
- -- vendor
- -- AOC

How recover? Workaround?

Indicate likelihood and impact of outage

- -- use common scenarios
- -- assign numeric values
- -- report to related entities

AOC compile enterprise risks and mitigation ideas

### Three Easy Steps

☐ List Critical Business Processes

□ Identify Risks & Recovery Strategy

□ Identify IT Dependencies

#### Who?

#### **Superior Courts:**

- Overall & Business Processes
  - PJ
  - Clerk
  - Court Admin
- Technology
  - Court IT
  - County IT
  - AOC Network
  - AOC Operations



## Final Step: COT annual meeting

- List of most critical technologies, applications, and impact points
- Identification of needs
  - Technology
  - Procedural
  - Policy/ Standards
- Associated financial requirements